

OFFICE MANAGER'S REPORT

MARCH 18, 2024

The water and gas bills were mailed to the customers on Friday, March 15, 2024. Payments are due no later than Tuesday, March 26, 2024, at 8:30 am. Payments may be placed in the Drop Box located on the front door of City Hall.

OVER THE PHONE OR ONLINE PAYMENTS

You may pay your bill over the phone at (1-844-368-1113) or online at www.TownofMasonTN.org by 10:00pm on or before Monday, March 25, 2024, to prevent late penalties.

The penalties for late payments will be added on Tuesday, March 26, 2024, at 8:30am.

CUT-OFF LIST / RECONNECT FEES / DISCONNECT FEES

IF YOUR NAME APPEARS ON THE CUT-OFF LIST A \$50.00 RECONNECT FEE WILL BE ADDED TO YOUR ACCOUNT EVEN IF YOUR WATER/GAS SERVICES ARE NOT DISCONNECTED.

ONLINE/OVER THE PHONE PAYMENTS MUST BE MADE BY 10:00 PM ON OR BEFORE MONDAY, APRIL 8, 2024 IN ORDER TO PREVENT A \$50.00, RECONNECT FEE.

CUT-OFFS WILL BE MONDAY, APRIL 8, 2024, AT 8:30 AM