

OFFICE MANAGER'S REPORT

JANUARY 24, 2022

The Water and Gas Bills were mailed to Constituents on Thursday, January 13, 2022. Payments are due no later than Tuesday, January 25, 2022. Payments may be placed in the Drop Box located on the front door of City Hall.

OVER THE PHONE OR ONLINE PAYMENTS

You may pay your bill over the phone (1-844-368-1113) or online at www.TownofMasonTN.org by 10:00 p.m. on or before Tuesday, January 25, 2022, to prevent late penalties.

The penalties for late payments will be added on Wednesday, January 26, 2022, at 8:30 a.m.

CUT-OFF LIST/RECONNECT FEES/DISCONNECT FEES

IF YOUR NAME APPEARS ON THE CUT-OFF LIST A \$50.00 RECONNECT FEE WILL BE ADDED TO YOUR ACCOUNT EVEN IF YOUR WATER/GAS SERVICES ARE NOT DISCONNECTED.

ONLINE/OVER THE PHONE PAYMENTS MUST BE MADE BY 10:00 P.M. ON OR BEFORE SUNDAY, FEBRUARY 6, 2022, IN ORDER TO PREVENT A \$50.00 RECONNECT FEE.

CUT OFFS WILL BE MONDAY, FEBRUARY 7, 2022

A ROBO CALL will go out to all Constituents on Thursday, January 27, 2022.



**Town of Mason
12157 Main Street
Mason, TN 38049**

January 12, 2022

Greetings Town of Mason Residents:

Mayor Emmitt Gooden and the Board of Aldermen of the Town of Mason are providing sound and strategic planning in efforts to consistently move Mason in an all-encompassing direction. The Town of Mason will implement the following changes in reference to water and wastewater utilities beginning with the February, 2022 billing.

- Effective February, 2022, water and wastewater utilities will increase from its current standard charge by 3%.
- The amount of the increase is an estimated \$1.94 for minimum usage by residents within the Mason City limits.
- The amount of the increase is an estimated \$0.92 for minimum usage by residents outside of the Mason City limits.
- Residents will see the increases beginning with the January, 2022 billing cycle.
- Effective July 1, 2022, there will be an additional 2% increase for water and wastewater utilities. There will be an annual 2% increase each fiscal year.

We appreciate our residents and the continued support and dedication in order to, "Move Mason Forward!"

If you have any questions or concerns, please feel free to contact Mason City Hall at 901-294-3525.

Respectfully,

Emmitt D. Gooden, Mayor