

OFFICE MANAGER'S REPORT

APRIL 17, 2023

The Water and Gas Bills were mailed to Constituents on Thursday, April 13, 2023. Payments are due no later than Wednesday, April 26, 2023, at 8:30 a.m. Payments may be placed in the Drop Box located on the front door of City Hall.

OVER THE PHONE OR ONLINE PAYMENTS

You may pay your bill over the phone (1-844-368-1113) or online at www.TownofMasonTN.org by 10:00 p.m. on or before Tuesday, April 25, 2023, to prevent late penalties.

The penalties for late payments will be added on Wednesday, April 26 2023, at 8:30 a.m.

CUT-OFF LIST/RECONNECT FEES/DISCONNECT FEES

IF YOUR NAME APPEARS ON THE CUT-OFF LIST A \$50.00 RECONNECT FEE WILL BE ADDED TO YOUR ACCOUNT EVEN IF YOUR WATER/GAS SERVICES ARE NOT DISCONNECTED.

ONLINE/OVER THE PHONE PAYMENTS MUST BE MADE BY 10:00 P.M. ON OR BEFORE SUNDAY, MAY 7, 2023, IN ORDER TO PREVENT A \$50.00 RECONNECT FEE.

CUT OFFS WILL BE MONDAY, MAY 8, 2023, AT 8:30 AM