

OFFICE MANAGER'S REPORT

FEBRUARY 26, 2024

The water and gas bills were mailed to the customers on Wednesday February 21, 2024. Payments are due no later than Friday, March 1, 2024, at 8:30 am. Payments may be placed in the Drop Box located on the front door of City Hall.

OVER THE PHONE OR ONLINE PAYMENTS

You may pay your bill over the phone at (1-844-368-1113) or online at www.TownofMasonTN.org by 10:00pm on or before Thursday, February 29, 2024, to prevent late penalties.

The penalties for late payments will be added on Friday, March 1, 2024, at 8:30am.

CUT-OFF LIST / RECONNECT FEES / DISCONNECT FEES

IF YOUR NAME APPEARS ON THE CUT-OFF LIST A \$50.00 RECONNECT FEE WILL BE ADDED TO YOUR ACCOUNT EVEN IF YOUR WATER/GAS SERVICES ARE NOT DISCONNECTED.

ONLINE/OVER THE PHONE PAYMENTS MUST BE MADE BY 10:00 PM ON OR BEFORE Wednesday, March 6, 2024, IN ORDER TO PREVENT A \$50.00, RECONNECT FEE.

CUT-OFFS WILL BE THURSDAY, March 7, 2024, AT 8:30 AM